



HILLYARD CCAP - Cleaning Cost Analysis Program ▶



The Information Solution

Information Solution

Answers How?

Provides Help

Experience

Workloading

Mechanization

Reporting

Training & Certification

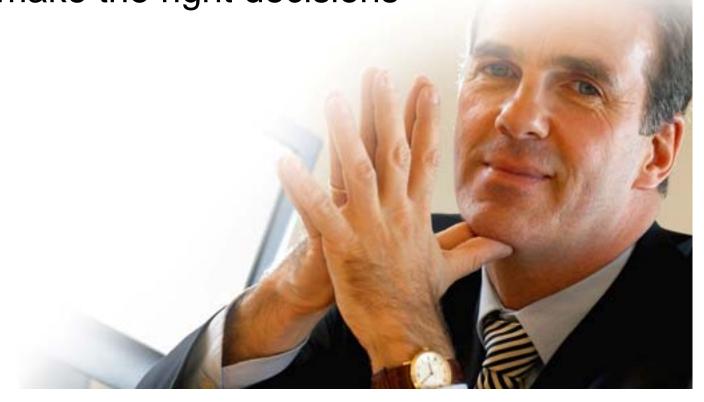
Monitor Quality

Implementation

CCAP AMP

CCAP Management Suite

Providing management teams with the information they need to make the right decisions





CCAP Helps Answer - How?

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- How many people should it take to clean our facility?
- How can we increase productivity?
- How much product should we be using?
- How can we improve quality?
- How can we train and retain our employees?
- How are we doing versus plan?
- How can we lower our total cost to clean?



Provides Help With

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CCAP AMP

- Assigning and balancing workloads
- Evaluating mechanization options
- Generating critical reports
- Implementing standardized training and certification
- Monitoring and assessing quality



Industry Leading Experience

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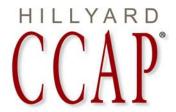
Monitor Quality

Implementation

CCAP AMP

- 10 years, over 230 million sq. ft. "CCAPed"
- The most extensive database of cleaning times and procedures built on:
 - Experience
 - Extensive time studies
 - Industry standards
- As CCAP grows, so does the database





Assign And Balance Workloads

Information Solution

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Implementation

CCAP AMP

- CCAP Task Manager
 - Lists rooms and associated tasks
 - Assign workloads to available staff
 - View assigned minutes vs. available
 - Balance workloads accordingly





Evaluate Mechanization Options

Information Solution

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CCAP AMP

- Time-saving productivity improvements
- 18 to 21 percent
- CCAP data helps decide what processes should be mechanized
- Facility mangers us CCAP to implement:
 - Autoscrubbing procedures
 - Backpack vacuuming
 - Touch-free restroom cleaning processes





Generate Critical Reports

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CCAP AMP

CCAP Management Suite

- Building data by sq. ft. and floor type
- Product usage estimates
- Equipment lists
- Cleaning FTE's required
- Sq. ft. cleaned per FTE
- Total cost per sq. ft.
- And more...

Square Foot Report





Implement Standardized Training And Certification

Information Solution

Answers How?

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Implementation

CCAP AMP

- Color-coded, step-by-step job cards
- CCAP Training Library
- Flowcharting





Monitor And Assess Quality

Information Solution

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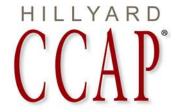
Monitor Quality

Implementation

CCAP AMP

- CCAP CQI Continuous Quality Improvement
- PDA-based quality management tool
- Managers conduct "Tap and Click" walk-throughs
- Data is measured against the established baseline and improvement targets
- Rooms, buildings and or staff can be measured





Implementation

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Implementation

CCAP AMP

- Top-down organization support
- Assess current cleaning program
- Set improvement targets
- Implement, train And certify
- Continuous assessment and ongoing quality improvement



Automated Data Collection

Information Solution

Answers How?

Provides Help

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Implementation

CCAP AMP

CCAP Management Suite

CCAP AMP

Fast and accurate

Laser measuring device

PDA input

Effortless data download





CCAP Management Suite

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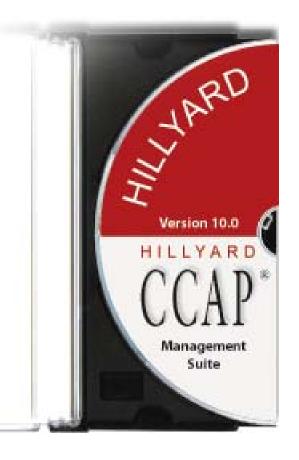
CCAP Management Suite

CCAP Report Generator

CCAP Task Manager

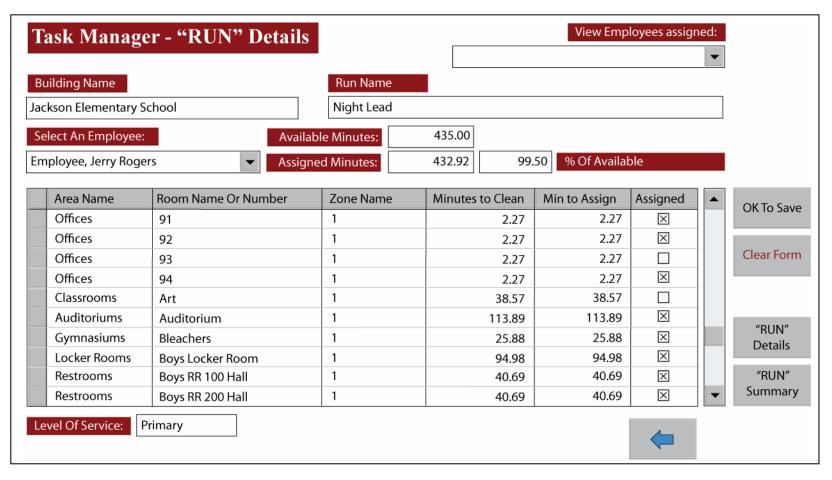
CCAP CQI

- Continuous Quality Improvement





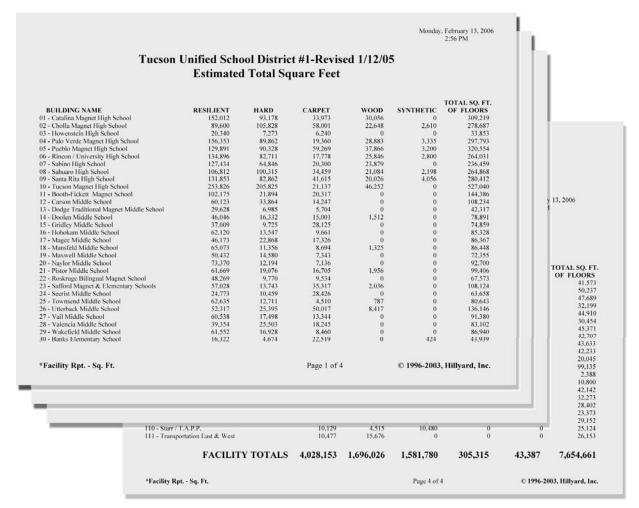
Task Manager



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Square Foot Report



Click here to go back.